

HOTEL RULES

The following are the terms and conditions of the Agreement between the Guest/s and The House of MG (Herein after called "Management") under which rooms are permitted to be used by the Guest/s and are binding on the Guest/s:

- **Tariff**

Guests should obtain the 'Room Rate' slip from the Reception. The tariff is for the room only. Meals and other services are available at extra cost.

- **Smoking**

All rooms are non-smoking. Smoking is allowed only in verandahs & other open spaces.

- **Alcohol**

Gujarat is an alcohol prohibition state. Guests can consume alcohol within their rooms provided they have a valid permit. Alcohol can be procured from authorized liquor shops in the neighborhood.

- **Outside Guests**

No outside visitors are allowed in the rooms after 10 PM. Guests wishing to entertain their visitors after this time will have to inform front desk and additional room tariff will be charged to them.

- **Settlement of Bills**

Bills must be settled on presentation. Cheques are not accepted. All Foreign Nationals should settle their bills in Foreign Currency, in keeping with the Government Regulations. We accept all major credit cards.

- **Company's Lien on Guest's Luggage & Belongings**

In the case of default in payment of dues by a Guest, the Management shall have a lien on the luggage and belongings and be entitled to detain the same, and to sell or auction such property at any time without reference to the Guest, and appropriate the net sale proceeds towards the amount due by the Guest without prejudice to the Management's rights to adopt such further recovery proceedings as may be required.

- **Departure**

CHECK-IN time is 2 PM & CHECK-OUT time is 12 Noon. The Guest shall vacate the room allotted to him on expiry of the period of occupation granted. On failure of the Guest to vacate the room on expiry of the period, the Management shall have the right to remove the Guest and his/her belongings from the room occupied by the Guest. If the Guest wishes to stay on up to 6 p.m. and if the room is available, he will be charged at half the normal daily rate for the room. Half-day tariff will not be accepted on the first day's stay.

- **Luggage Storage**

Subject to availability of storage space, the Guest can store luggage in the Luggage Room for up to 24 hours at a nominal charge at the Guest's sole risk as to loss or damage from any cause.

- **Guest's Belongings**

Guests are particularly requested to lock the door of their rooms when they are going out or when going to bed, and not to leave the room key in the lock.

Electronic safes are provided in each room. The Management will not, in anyway whatsoever, be responsible for any loss/damage to the Guest's belongings or any other property from either the hotel room or locker or any other part of the hotel for any cause whatsoever including theft or pilferage.

HOTEL RULES (Cont.)

The following are the terms and conditions of the Agreement between the Guest/s and The House of MG (Herein after called "Management") under which rooms are permitted to be used by the Guest/s and are binding on the Guest/s:

- **Hazardous Goods**

Bringing into and/or storing of raw or exposed cinema films, or any other articles of a combustible or hazardous nature and /or prohibited goods and /or goods of objectionable nature, in the hotel, are/is prohibited. The Guest shall be solely liable and responsible to the Management, its other guests, invitees, visitors, agents and servants for any loss, financial or other, and damage that may be caused by such articles or negligence and non-observance of any /all instructions.

- **Use of Hotel Facilities**

The Guest shall use all the facilities and services available at the hotel with care and caution and entirely at the Guest's risk. The Guest shall agree to abide by and follow all instructions placed by the Management at various places in the hotel premises. The Management shall not be responsible for any injury to the Guest or damage to Guest's goods that may be caused as a result of use of the facilities / services for any reason whatsoever.

- **Damage to Property**

The Guest will be held responsible for any loss or damage to the Hotel Property caused by themselves, their friends or any person for whom they are responsible.

- **Dogs**

Dogs may be allowed at the discretion of management. The owner will be fully responsible for the behavior of his pet and for any damage caused by the dog to the hotel. Dogs are not permitted in the public areas of the hotel.

- **Management's Rights**

It is agreed that the Guest will conduct himself / herself in a respectable manner and not cause nuisance or annoyance within the hotel premises. The management reserves to itself the absolute right of admission to any person in the hotel premises. The management has the right to request any Guest to vacate his / her room or other areas of the hotel forthwith, without previous notice and without assigning any reason whatsoever and the Guest shall be bound to vacate when requested to do so. In default, the management shall have the right to change room allotted to the Guest at any time, without assigning any reason thereof and without any previous notice, or to shift the Guest to any other suitable accommodation.

- **Relation Between Management and Guest**

Nothing herein above shall constitute or be deemed to constitute or create, any tenancy or sub-tenancy, or any other right or interest in the hotel premises or any part or portion thereof, in favour of any guest or resident or visitor, and the management shall always be deemed to be in full and absolute possession and control of the whole of the hotel premises.

- **Room Inventory**

The House of MG provides facilities like telephone, cordless A/c remote, cordless Television control, refrigerator, television, electric kettle in addition to decorative items in the room like Original artwork, antique framed photographs, stainless steel dispensers etc. Guest will be fully liable to any damage or loss of the same.

- **Minibar**

Guests will be charged for items consumed from the minibar as per the price list attached.

The House of MG

It feels like coming home